



## Company Management Systems Policy

The management of Beset requires the responsible approach to quality, information security, service and environment supplies from all its employees.

### **The management of the company declares the following:**

The primary objective is the satisfaction of our customers. Therefore, we perceive quality as a systematic and complex set of activities according with ISO 9001, ISO 27001, ISO 20000-1 and ISO 14001, supplemented by the fulfilment of applicable and binding requirements, which will ensure the required satisfaction.

**Since only a quality product and service may satisfy the customer, the utmost interest of every employee is the high quality of our products and services.**

The planned quality improvement is achieved by us through the implementation of new technologies, procedures, and processes in everyday activity.

We are committed to protect the information and thus manage the risks that may potentially endanger the information. We are committed to relevant principles that will ensure all activities related to information security and to fulfilment of requirements related to information security.

We are committed to provide such services with defined metrics that shall be of interest for our customers. A great stress is put by us on management and professional operation of our technical support, incident and issue processes, change management processes and information security. Since we provide our services to the customers in public and state sphere, we shall build up our information security strategy with the aim to eliminate the risks of integrity, confidentiality and availability of information when providing our services.

We are committed to protect environment, including the prevention of environmental pollution.

Our employees have the access to all the information and education related to quality, information security, service management and environmental protection issues. All the useful proposals and measures in this field are accepted and supported.

The built-up quality, information security, service and environment management system are defined and developed in such a way it would be able to accept the requirements of a customer. The new requirements of a customer shall be supported by further sustainable improvement of all integrated management systems.

Bratislava on 31 March 2023

RNDr. Viliam Čík, Company Executive